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**TODAY: Tuesday, September 24**  
**Online town hall meeting**



6:45pm EST **Tough Funding Conversations** with presenter Jill Monger

- Who takes the lead when you hear "you can't get that" or "it's not covered"?

7:30pm EST **Cover Your Butt / Town Hall** with presenter **Tom Hetzel** of Ride Designs

- The referral process and what it takes to get a customized seating system.

Learn more about the importance of advocating for complex rehab technology (CRT)...  
Attend one session or both, sponsored by NRRTS. Register [here](#).

Download a fact sheet for discussing the importance of CRT with your community [here](#).

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**NEW!**  
**Soft foam insert option for Ride Custom Back**

**Soft:** For a more forgiving user interface, an optional soft, open-cell polyurethane foam insert is now available as an alternative to the firm, breathable composite foam liner.

**Protection and comfort:** Supplementary reliefs help improve protection and comfort at sensitive areas.

**Cover options:** Available with choice of breathable spacer fabric cover or wipeable incontinence-proof cover.

Learn more about the Ride Custom Back [here](#).

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## And suddenly... it's fall!

**Currently 98% of custom orders ship within 12 business days** of receipt of order form, scan, and purchase order.

Plan ahead for the inevitable year-end crunch and get your clients' orders together as soon as possible. We're here, ready and waiting to hear from you :)



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## 2020 Ride Custom Certification Course dates announced for clinicians and suppliers

**Reserve your spot now!**

January 9-10  
February 27-28  
April 23-24  
July 30-31  
October 22-23  
October 29-30

Enhance your skills in advanced seating strategies and gain hands-on experience with RideWorks and the Ride Custom products, including the new Custom AccuSoft Cushion. More details on the [website](#). Also: read this [blog post](#) about why you really should make the trip to attend at our home base in Colorado!



### In case you missed it...

The most-clicked-on in the last newsletter was about a new video short that reviews shape capture techniques that help to ensure Ride Custom Cushions are not taller or thicker than intended. Watch it [here](#).

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**Ride: Faster!**  
98% of custom orders ship within 12 business days

Custom wheelchair seating done right.

**R I D E**

Thank you for reading!

[Visit our website](#)

Connect via social media:

