



Timing is everything...

As more people shop online than ever before due to Covid-19, shipping companies expect to be inundated with deliveries leading up to and during the holidays.

We anticipate the usual increase in orders before year-end, so we're encouraging everyone to get their orders in the pipeline as soon as possible.

Throughout 2020, Ride has been able to fulfill custom product orders within 12 days over 98% of the time. We'll do our very best to get your seating solutions out the door quickly.



Need CEUs? Free online courses

Learn more about wheelchair seating and Ride products at your own convenience. Courses on Ride University's [online education platform](#), are free through December 31, 2020.

"How does it shape up? The impact of the skeleton and the cushion on buttocks shape during sitting," taught by Sharon Sonenblum, PhD, is getting great reviews and, like several other courses, offers CEUs too.

Consult with Ride's Technical Support team

Jeremy Hansen, ATP, seating and technology specialist has joined Ride's technical support team. Jeremy has worked in complex rehab technology since 2004. As a rehab technology specialist for more than 15 years, he has experience with all ages and every type of adaptive equipment user.



Jeremy Hansen, ATP (left) and Ryan Crosby, ATP, SMS showing us how it's done.

Take advantage of real-time assistance with your challenging wheelchair seating scenarios. Click [here](#) to ask a technical question and/or to schedule a free, live technical support session with one of our technical support team members.

During a scheduled appointment, you can connect with technical support team members via phone or virtual video platform. We will be right there in the clinic with you. Together, we can find the best solutions to your seating challenges. Try it!



Celebrating disability

Check out this [TED talk](#) on celebrating disability as a normal part of human diversity by Catalina Devandas, the first United Nations Special Rapporteur on the rights of persons with disabilities.

2021 Custom Certification courses

Registration is open for courses scheduled for January 14-15 and February 25-26, 2021 [here](#). More dates for 2021 will be announced soon. Attendance at courses is very limited to allow for social distancing. All possible safety precautions (per CDC and Colorado Health Department recommendations) are being taken, including a protective area to separate attendees from presenters.

RideWorks app update

A RideWorks update has been released that fixes an iOS 14 bug when attempting to scan via Rideworks. Take a moment to make sure your RideWorks app is updated to the most current version. We support updating your iPad software to iOS 14 at this time as well.



How to update RideWorks

- Open the app store and select “Updates” at the bottom of the screen
- Find RideWorks and click UPDATE

Thank you for reading!

[Visit our website](#)

Connect via social media:

