### Ride On!





## Year-end deliveries

Ride Custom Backs and Cushions are currently shipping within 12 business days of receipt of complete orders. Ensure a stress-free year end by submitting complete, accurate and clean orders asap. We will do everything in our power to help meet everyone's goals. Here's to a great fourth quarter!



## **Update your RideWorks app**

We've just released an update to the <u>RideWorks</u> app used for quickly and easily ordering Ride Custom 2 Cushions and Custom Backs. Details about what's new are here.

#### Visit Colorado in 2019...



# **Enroll in a Ride Custom Certification Course**

For clinicians and suppliers

Enhance your skills in advanced seating strategies and gain hands-on experience with RideWorks and the Ride Custom products. Read all about why you should definitely come to Colorado for the course!

**Course schedule for 2019**: February 28 - March 1; April 11 - 12; April 18 - 19; May 16 - 17; June 20 - 21; July 25 - 26; August 1 - 2; October 17 - 18; and October 24 - 25. More details on the website.



# In emergencies, "we succeed or fail together"

Natural disasters can be difficult and dangerous for people with disabilities. <u>Check out this talk</u> by Vance Taylor about efforts to support people with disabilities in emergencies.

#### **Documentation review assistance**

If you need assistance with a documentation review for any Ride cushion or back order, we can help, and at no cost to you. Simply contact our Reimbursement Department at 866.781.1633, x312.





Exemplary customer service & technical support.

Custom wheelchair seating done right.

Thank you for reading!

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