



New, no-charge technical seating support

Need expert, real-time assistance with a challenging wheelchair seating scenario? We've got your back (and your seat)!

Ryan Crosby, ATP/SMS, is now dedicated to consulting with you via phone, Facetime or Skype. It's like he's there in the clinic with you. How cool is that?!

Schedule an appointment via the link on the new [Technical Support](#) page on the website or directly, [here](#).

Together, we can find the best solutions to your seating challenges. Try it!



[Make an appointment](#) with Ryan -- he's ready to help!

Ride Custom Cushion 2 exceeds all expectations

Thank you for rapidly adopting the Ride Custom Cushion 2. The awesome response has virtually eliminated orders for its predecessor, the original Custom Cushion. The superiority of the new cushion material and design is quite evident, learn more [here](#).

So... announcement: As of January 1, 2018 we will no longer take orders for the original Custom Cushion made of Brock beads with straps and hardware.

For those who insist on the firmness of the Brock material, we are happy to offer a carved version of the original cushion, without the straps and hardware. This carved cushion, made of Brock material, is lighter weight, has better surface feel, and allows for more repeatable and reliable adjustments with the use of CAM wedges.

Update: Joan Padgitt

Many of you who have been in the industry for a while know Joan Padgitt, PT, ATP. First, the bad news: In May, Joan experienced a major debilitating stroke.

The good news: Joan fought her way through a long hospitalization and actually specified the seating she required during her rehab. We are thrilled to tell you that she has made miraculous progress in her recovery. Here is a photo of Joan RETURNING the seating to our offices. We don't recall that ever happening before!



Joan still has a long way to go... more information plus a way to help can be found on the [blog](#). We're all rooting for you, Joan!

As end-of-year approaches...

Ride Custom Backs and Cushions are currently shipping within 12 business days of receipt of the complete order packet.

Please help us to ensure that you and your clients have a stress-free year end by submitting complete order forms, a scan/shape, and purchase orders asap.

We will be doing everything in our power to partner with our suppliers to meet everyone's goals. Here's to a great fourth quarter - we thank you for your business in 2017 and always!



[Ride University: Upcoming courses for clinicians and suppliers](#)

Plan ahead for 2018: Attend a Ride Custom Certification Course!

Enjoy learning about wheelchair seating in our Denver-area training facilities and gain hands-on experience with RideWorks and the Ride Custom products. Course dates are

January 11-12 and February 8-9 (ski season), May 3-4 (springtime in the Rockies), July 26-27 (wildflower season in the high country), and October 18-19 (fall colors). More information [here](#).

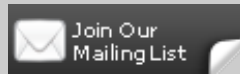
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