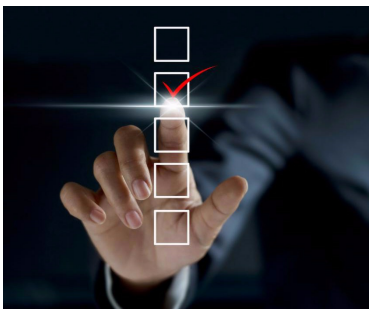




'Tis the season: we extend heartfelt best wishes to you and yours!

Our offices will be closed December 25 - 26 and on January 1 for holiday celebrations.



## Working together, better!

With a goal of fostering a better collaborative working experience with you, we are completing a major upgrade to our order processing system.

**Quotes, Order Confirmations, Packing Slips and Invoices will soon have a new look.** Read about the changes [here](#).

## Soft as snow...

We thank you for putting your trust in us this year -- and for your overwhelming response to the new [Ride AccuSoft Cushion](#) as well as the [soft foam insert option for the Ride Custom Back](#).

We look forward to working with you in the new year!



## 2020 Ride Custom Certification Courses

Plan to attend this game-changing course and become certified to work with Ride Custom Cushions and Backs... learn all about the course, why you should come to Colorado to take it, and when, [here](#)!



## In case you missed it...

The most-clicked-on story in the last newsletter was about



**repair in lieu of product replacement.** Recently suppliers have seen denials for replacement cushions and backs, if the existing equipment was purchased within the last five years. We are working hard to advocate for this policy to be changed. In the meantime, consider ways to “repair” Ride Designs’ cushions and back supports -- and to have those repairs covered by insurance. Learn more [here](#).

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Thank you for reading!

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